

Parents can request changes to their home phone number, cell phone numbers, work numbers, and also update, remove, or add non-household emergency contacts via the Infinite Campus Parent Portal. Once the request is made, it has to be approved on the school end. Due to the large volume of requests, it may take a week for the request to be approved. Changes to addresses still need to be completed at the Hollidaysburg Area School District Administration office, along with the appropriate paperwork listed on the Infinite Campus Portal. If you have any questions, please call 814-695-4426 X6147 or email icparentsupport@tigerwires.

Instructions for Accessing Infinite Campus Portal

The Internet Explorer version 7 or later, Chrome, Firefox, and Safari is required.

Operating System Requirements: Windows XP or higher and Mac OS 10.5 or later is recommended.

To get to Infinite Campus go to the Tigerwires web page at www.tigerwires.com. Scroll down to "**For Parents**" on the right side. Click on **IC Parent/Student Portal**.

You can also get to the site by going to:

<https://ic.tigerwires.com/campus/portal/hollidaysburg.jsp>

Infinite Campus Transforming K12 Education®

Campus Portal
Hollidaysburg Area

User Name

Password

Sign In >>

HELP ▾

In English | En Español | ■■■■ | ■■■■
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1. Type your user name – **Your Student ID Number**
2. Type in your password – **password123** (or if you have changed it in the past, it will remain what you changed it to and you will not have to reset)

3. Click **Sign In**.

Enter your new password in the first and second fields.

The System Administrator has flagged your account to force a password change

New Password

Verify New Password

Save Changes

Enter your current password to save any changes to your email, password, or pre

Current Password

Save Changes

Old Password on letter

Password of your choice both times!

A screenshot of a web form for changing a password. At the top, there is a message: "Enter your new password in the first and second fields." Below this is a red warning message: "The System Administrator has flagged your account to force a password change". The form has two input fields: "New Password" and "Verify New Password". Red arrows point from a callout box "Password of your choice both times!" to both input fields. Below these is a "Save Changes" button. Underneath is another section with the heading "Save Changes" and a sub-heading "Enter your current password to save any changes to your email, password, or pre". It contains a "Current Password" input field and another "Save Changes" button. A red arrow points from a callout box "Old Password on letter" to the "Current Password" field.

4. Enter the new password of your choice two times. You must use at least eight characters it must include **one capital, one lowercase letter and two numbers**.
5. Enter the **old password** on the previous page.
6. **Save Changes**.

Once you set up password, please store it in a safe place. **Your username and password are confidential**. It should only be shared with family members you wish to have access to your account. Your parents should have received their own account activation codes. Only parents will be permitted to change demographic information.

It is important that you include a valid e-mail address if you have one in your personal profile information.

Frequently Asked Question

Q I lost/forgot my password! How do I retrieve it?

A. Students can request a password reset by contacting us via email at ICparentsupport@tigerwires.com. We are unable to view your passwords due to security....we can only reset them.